

# Omega Training & Technical Solutions, Inc.



U.S. Small Business Administration  
8(a) Certified



Contract Holder



**OTS, INC**  
EDUCATE. EXECUTE. EXCEL

*Our mission is to help customers achieve excellence by providing specialized transformation solutions, while enhancing their employee's skills and reducing total operational costs*

## Capability Statement

[www.ots-nc.com](http://www.ots-nc.com)

### Who is Omega Training & Technical Solutions?

#### How can we help?

Founded in 2007, OTS is a business that specializes in Organizational Transformation, including change management and training on complex ERP systems, Soft Skills, virtual reality, art and organizational readiness. We are experts in Custom Content Design, Development and Delivery of Training and Technical Solutions. Our Change Management helps ease any organizational transition, concentrating on the people side of change and helping employees understand, commit to, accept, and embrace changes in their current business environment



CAGE: 75CZ6 | DUNS: 056396728 | PHONE: 919.357.6868

## Core Competencies

### Benchmarking | Areas of Expertise

- ✓ Business Transformation
- ✓ Oracle, PeopleSoft Enterprise Resource Planning (ERP) System Training
- ✓ Strategy, Planning and Execution
- ✓ Business, Process & Performance Improvement
- ✓ Customized Content Development
- ✓ Leadership, & Compliance Training
- ✓ Surveys and Survey Evaluations

- ✓ Program Development
- ✓ Application Development
- ✓ Security
- ✓ Business Intelligence & Data Warehousing
- ✓ System Architecture & System Administration
- ✓ Business Process & Integration Management
- ✓ Professional skills / Soft Skills training

## Differentiators

- ✓ Access to over 100 executive level consultants
- ✓ Computer Trainers and Consultants for all Microsoft Certified Courses
- ✓ Network & Security Certification Courses
- ✓ Extensive Experience with various Virtual Platforms & Environments
- ✓ Globally available in person or remotely
- ✓ Excellent customer service

- ✓ Excellent customer service
- ✓ Competitive pricing
- ✓ Project Managers – Scrum Masters, Agile and Waterfall
- ✓ IBM Technologies, Java, Python, C/C++, Linux, Citrix
- ✓ CSSC – Six Sigma Black Belt Certification
- ✓ CSFA – Cyber Security Forensic Analysts
- ✓ GIAC – Global information Assurance Certification

## NAICS Codes

- 541511 Custom Computer Programming Services
- 541512 Computer Systems Design Services
- 541513 Computer Facilities Management Services
- 541519 Other Computer Related Services
- 541611 Administrative Management & General Mgmt. Consulting Services
- 541612 Human Resources Consulting Services
- 541613 Marketing Consulting Services
- 541618 Other Management Consulting Services
- 541860 Direct Mail Advertising
- 561110 Office Administrative Services
- 561320 Temporary Help Services
- 561499 All Other Business Support Services
- 561990 All Other Support Services
- 611420 Computer Training
- 611430 Professional and Management Development Training
- 611710 Educational Support Services

## Government Business POC

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**Case Study 1**

Client Name: Montgomery County Government  
 Primary NAICS: **611420** (Computer Training)  
 Trained employees on new Oracle Enterprise Resource Planning System



**Case Study 2**

Client Name: City of Raleigh  
 Primary NAICS: **541519** (Other Computer Related Services)  
 Stood up Change Management & Training organization for PeopleSoft ERP system implementation



**Case Study 3**

Client Name: Sherwin Williams  
 Primary NAICS: **61170** (Educational Support Services)  
 Performed training content development for global ERP system implementation and upgrade, including instructional design



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